



LGL ELECTRONICS SPA QUALITY POLICY

The company policy requires that the management of all activities be consistent with the rules of the application of the QMS, according to the UNI EN ISO 9001:2015 standard, aimed at achieving of continuous improvement of customer satisfaction.

The top management is committed to pursuing the continuous evolution of the Quality System in order to consolidate and improve the image of L.G.L. through the continuous training of personnel, for specific skills, in order to improve their professionalism and technical-qualitative capacity; each Functional Manager must commit to:

- ensure the systematic adoption of the Quality Manual.
- rationalize the organization and the flow of information.
- plan the respective activities in line with the standard.

The involvement of personnel tends to improve management results, which will also be consolidated by the punctual and organic observance of this Quality Management Manual.

In particular, the main objectives we intend to achieve are:

- Identify and understand the customer's needs, to translate them into the requirements of the products and/or services that will be offered.
- Comply with the legislative requirements envisaged for the construction and functionality of the products, both for the fulfilment of the legislative requirements related to the safety of the personnel involved.
- Obtain continuous improvement of company processes.
- Have a Quality management system that allows to prevent Not-Conformities and to have an appropriate interface with the management during the reviews

These objectives can be achieved through:

- the active participation of all personnel in the implementation of the company Quality System.
- a systematic planning and programming of the activities.
- an effective purchasing Management System.
- the preparation of an organic Control System aimed at constantly monitoring all work activities.
- a better and more efficient management system of instruments and tools equipment.

The Management undertakes to ensure the availability of the resources necessary for the maintenance and continuous improvement of the Quality Management System and the satisfaction of the Customer's requirements.

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